JENNY MASSAGE & MYOTHERAPY

Terms & Conditions

ARRIVAL TIME

Please arrive 5–10 minutes prior to your first treatment to allow time to check in and prepare for your session.

CONFIRMATION

At least 48 hours before your appointment, you will receive an SMS or email confirmation. Your appointment is confirmed unless you notify us to cancel or reschedule.

CANCELLATIONS

No-shows and appointments cancelled with less than 24 hours' notice will be charged 100% of the scheduled treatment fee.

OPENING HOURS

Monday to Friday: 9:30am – 6:00pm

Saturday: 9:00am – 1:00pm

Sunday & Public Holidays: Closed

GIFT VOUCHERS

Gift vouchers are non-refundable and non-transferable. The balance of any gift voucher cannot be redeemed for cash.

PAYMENT

Payment is required at the time of treatment. We accept cash, bank transfer, HICAPS, and EFTPOS.

HEALTH & WELLBEING

Please inform us of any health conditions, injuries, or pregnancy before your treatment. This ensures your session is safe and tailored to your needs.

PRIVACY

Your personal information is kept confidential and used only for your treatment and appointment reminders.

Thank you for choosing Jenny Massage & Myotherapy.

Jenny Massage
& Myotherapy