

## Terms & Conditions

**Arrival Times/new client** Please arrive 10 minutes prior to your first treatment to allow ample time to check in and prepare for your treatment.

### **Public Holidays**

\$5 surcharge, promotional/Discounts Cannot be used on Public holidays - Not valid with any other offers or promotional discounts.

### **Refunds/Returns**

Gift vouchers are non-refundable and non-transferable; the balance of any gift voucher cannot be made available as cash.

### **Confirmation**

At least 48 hours prior to your appointment you will be sent sms to your mobile phone number or email. We will assume that you are confirmed for your appointment unless you notify us to cancel or reschedule.

### **Cancellations**

No shows and appointments cancelled with less than 24 hour notice will be charge 100% of the scheduled treatment.

Thank you!  
Jenny massage and Myotherapy

